Redefining Profit, Value, and Success

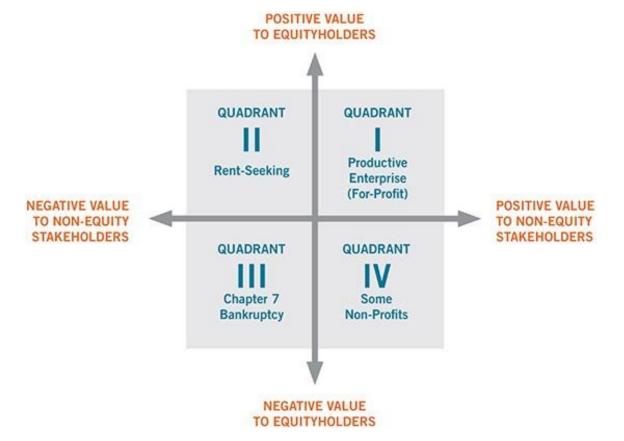
George Serafeim

Charles M. Williams Professor of Business Administration



HARVARD BUSINESS SCHOOL

Taxonomy



Source: Serafeim, Zochowski, Downing.

"Impact-Weighted Financial Accounts: The Missing Piece for an Impact Economy"

Where to Start?

Environment

Employees

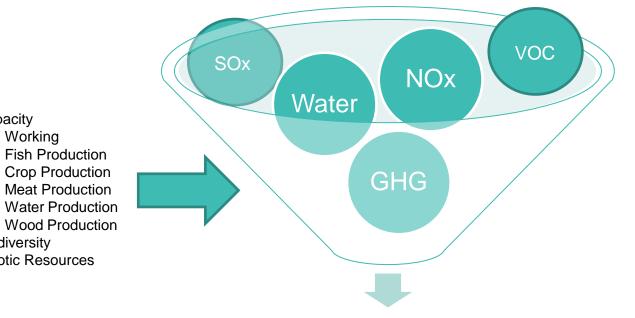
Customers







Environmental Impact



Environmental Impact

□ Capacity

■ Biodiversity □ Abiotic Resources

Working

Auto Components and Cars



17% \$758 Million



41% \$417 Million



(Ontinental **3**

38% \$114 Million





8% \$440 Million



4% \$396 Million



4% \$956 Million



4% \$281 Million



3% \$87 Million

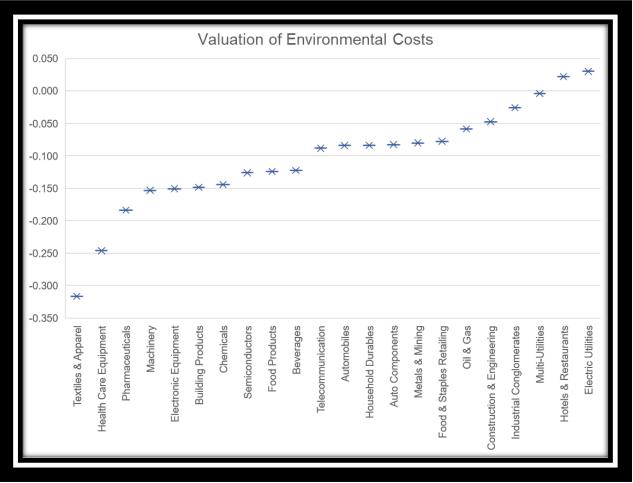


12% \$457 Million

\$401 Million

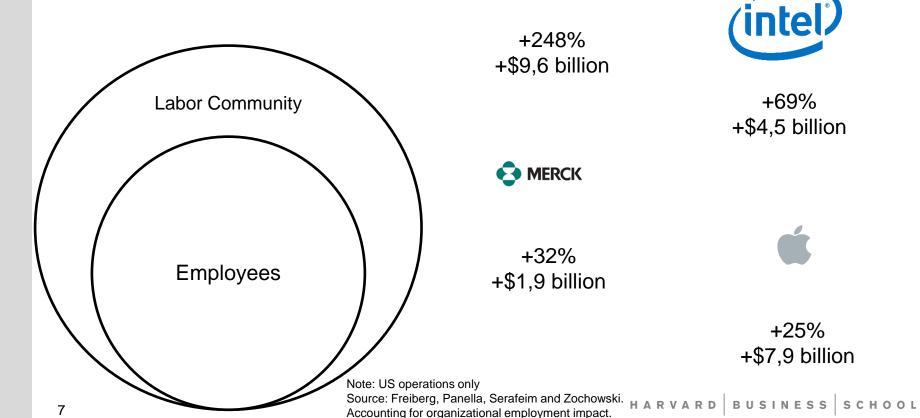
14%

Value



Employment Impact

COSTCO



Employees

COSTCO



+261% +\$10,1 billion



+98% +\$6,5 billion



MERCK

+37% +\$2,2 billion

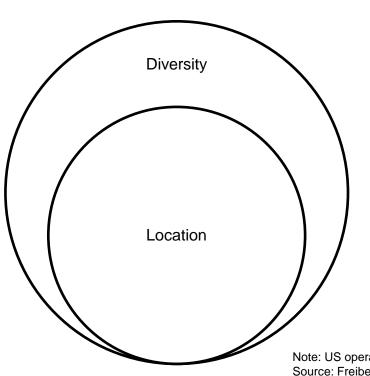


+32% +\$10,3 billion

Source: Freiberg, Panella, Serafeim and Zochowski. HARVARD BUSINESS SCHOOL Accounting for organizational employment impact.

Labor Community





-4% -\$246 million



-7% -\$2,4 billion

COSTCO

-14% -\$549 million

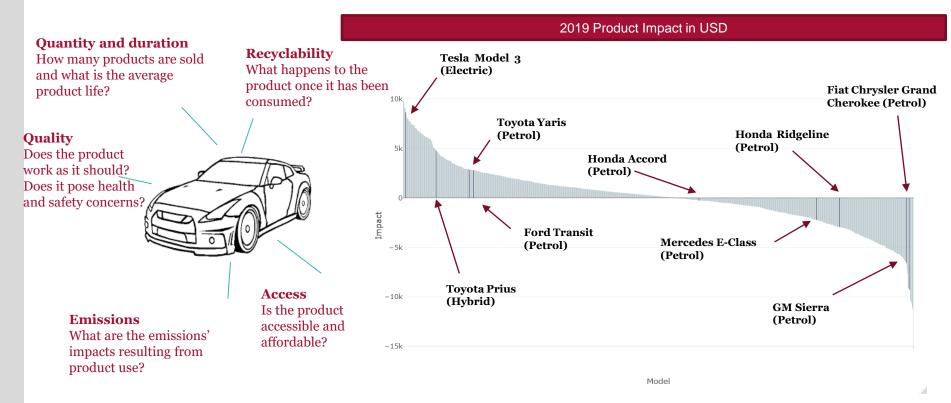


-29% -\$1,9 billion

Note: US operations only

Source: Freiberg, Panella, Serafeim and Zochowski. HARVARD BUSINESS SCHOOL Accounting for organizational employment impact.

Product Level



Outcome

Creation of widely adopted financial accounts that reflect a company's financial, social, & environmental performance in a way that drives investor and managerial decision making



Intuitive Measurement Unit

Translates social & environmental impact into comparable units that business managers and investors intuitively understand.



Comparable & Aggregated

Can be meaningfully <u>aggregated and</u> <u>compared</u> without obscuring important details needed for decision-making.



Existing Assessment Tools

Displays financial and impact performance in the same accounts, allowing for the use of existing financial and business analysis tools to assess corporate performance.

Perfect vs Progress

"It is better to be roughly right than precisely wrong"

John Maynard Keynes

We Each Have a Role to Play

If you lead a company, measure, improve and communicate your impact-weighted performance

If you are an investor, demand impact transparency from the companies you invest in and use

impact-weighted numbers to assess opportunities and risk

If you are a regulator or government official, mandate the publication of impact-weighted accounts, and introduce taxes and incentives based on both profit and impact

And since we are all consumers, let's buy the products of companies that deliver positive impact

THANK YOU

More information: **IWAI**



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